



Electricity Code Consultative Committee

CONSULTATION

2011 Review of the Code of Conduct for the Supply of Electricity to Small Use Customers

The [Draft Review Report](#) presents the Electricity Code Consultative Committee's (ECCC) preliminary views on the identified issues in undertaking the 2011 statutory review of the *Code of Conduct for the Supply of Electricity to Small Use Customers* (Code).

The *Electricity Industry Act 2004* requires that the ECCC undertake a review of the Code every two years and provide a report to the Economic Regulation Authority.

The Act states that the object of the review is to re-assess the suitability of the provisions of the code for the purposes of the objective of the code, which is to:

...regulate and control the conduct of electricity retail, distribution and integrated regional licensees and electricity marketing agents with the object of defining standards of conduct in the supply and marketing of electricity to customers, providing for compensation payments to be made to customers when standards of conduct are not met and protecting customers from undesirable marketing conduct.

The ECCC has made a number of preliminary recommendations to retain, amend, delete or add to the provisions of the Code.

The ECCC invites written submissions on the recommendations, questions asked and any other matters relevant to the Code from interested parties.

The report is available on the Authority's website (www.erawa.com.au).

Interested parties are invited to make submissions on the draft report by 4:00 pm on Friday 23 December 2011.

Submissions should be addressed to Mr Paul Kelly, Chairman ECCC

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For general queries please contact Sarah Lyons, Senior Project Officer, on (08) 9213 1900.

For media queries please contact Paul Kelly, Chairman ECCC, on (08) 9213 1900.

PAUL KELLY
CHAIRMAN ECCC

25 November 2011