Electricity Retail Licence Newmont Power Pty Ltd ERL9, Version 4, 19 September 2012

# **Economic Regulation Authority**

WESTERN AUSTRALIA

# Electricity Industry Act 2004 (WA)

## **Retail Licence**

Licensee Name:	Newmont Power Pty Ltd
	ABN 85 065 116 841
Licensee Address:	Level 1, 388 Hay Street
	SUBIACO WA 6008
Licence Area:	The area set out in the map referred to in Schedule 1.
Commencement Date:	30 June 2006
Version Number:	4
Version Date:	19 September 2012

Signed by a delegate; member; or the Chairman of the Economic Regulation Authority

Dated this 19<sup>th</sup> day September 2012

# **Retail Licence**

### **1** Definitions and Interpretation

1.1 In this *licence*, the following definitions apply unless the context otherwise requires: *Act* means the *Electricity Industry Act 2004* (WA).

applicable legislation means:

- (a) the Act; and
- (b) the Regulations and the Codes that apply to the licensee.

approved scheme means a scheme approved under section 92 of the Act.

Authority means the Economic Regulation Authority.

*business day* means a day which is not a Saturday, Sunday or a Public Holiday in Western Australia.

Code means:

- (a) the Code of Conduct for the Supply of Electricity to Small Use Customers or any such replacement Code approved pursuant to section 79 of the *Act*;
- (b) the Electricity Industry Customer Transfer Code 2004;
- (c) the Electricity Networks Access Code 2004;
- (d) the Electricity Industry Metering Code 2005;
- (e) the *Electricity Industry (Network Quality and Reliability of Supply) Code* 2005; and
- (f) a code prepared by the *Authority* or the Minister pursuant to section 39 of the *Act*.

*commencement date* means the date the *licence* was first granted by the *Authority* being the date specified in Schedule 1.

*connection point* has the meaning given to that term in regulation 35 of the *Electricity Industry (Customer Contracts) Regulations 2005.* 

customer has the meaning given to that term in section 3 of the Act.

*default supplier* has the meaning given to that term in regulation 35 of the *Electricity Industry (Customer Contracts) Regulations 2005.* 

electricity has the meaning given to that term in section 3 of the Act.

*electricity marketing agent* has the meaning given to that term in section 78 of the *Act.* 

electronic means means:

- (a) the internet;
- (b) email, being:
  - (i) in relation to the *Authority*, the *Authority*'s email address as notified to the *licensee*; and
  - (ii) in relation to the *licensee*, the email address specified in the licence application or other such email address as notified in writing to the *Authority*; or

(c) any other similar means,

but does not include facsimile or telephone.

expiry date means the date specified in Schedule 1.

*individual performance standards* mean any standards prescribed by the *Authority* for an individual *licensee* pursuant to clause 13 of the *licence*.

#### licence means:

- (a) this document (excluding the title page and the second page of this document);
- (b) any Schedules to this document; and
- (c) any *individual performance standards* approved by the *Authority* pursuant to clause 13.

*licence area* is the area stated in Schedule 1 of this *licence*.

licensee means Newmont Power Pty Ltd, ABN 85 065 116 841.

non-standard contract has the meaning given to that term in section 47 of the Act.

**notice** means a written notice, agreement, consent, direction, representation, advice, statement or other communication required or given pursuant to, or in connection with, this *licence*.

*performance audit* means an audit of the effectiveness of measures taken by the *licensee* to meet the *performance criteria* in this *licence*.

#### performance criteria means:

- (a) the terms and conditions of the licence; and
- (b) any other relevant matter in connection with the *applicable legislation* that the *Authority* determines should form part of the *performance audit*.

publish in relation to a report or information means either:

- (a) posting the report or information on the licensee's website; or
- (b) sending the report or information to the *Authority* to be published on the *Authority*'s website.

#### *Regulations* means:

- (a) Electricity Industry (Access Code Enforcement) Regulations 2005;
- (b) Electricity Industry (Arbitrator and Board Funding) Regulations 2009;
- (c) Electricity Industry (Code of Conduct) Regulations 2005;
- (d) Electricity Industry (Customer Contracts) Regulations 2005;
- (e) Electricity Industry (Independent Market Operator) Regulations 2004;
- (f) Electricity Industry (Licence Conditions) Regulations 2005;
- (g) Electricity Industry (Licensing Fees) Regulations 2005;
- (h) Electricity Industry (Obligation to Connect) Regulations 2005;
- (i) Electricity Industry (Ombudsman Scheme) Regulations 2005;
- (j) Electricity Industry (Tariff Equalisation) Regulations 2006;
- (k) Electricity Industry (Wholesale Electricity Market) Regulations 2004; and
- (I) any regulations in force from time to time made pursuant to the Act.

*related body corporate* has the meaning given to that term in section 50 of the *Corporations Act 2001* (Cwlth).

reviewable decision means a decision by the Authority pursuant to:

- (a) clause 13.2;
- (b) clause 14.2;
- (c) clause 14.4; or
- (d) clause 17.1,

of this *licence*.

*small use customer* has the same meaning as the meaning given to "customer" in section 47 of the *Act*.

standard form contract has the meaning given to that term in section 47 of the Act.

*supplier of last resort* has the meaning given to that term in section 69(1) of the *Act*.

supply has the meaning given to that term in section 3 of the Act.

*version date* means the date on which the *licence* was last amended pursuant to clause 10 or clause 11.

1.2 A reference in this *licence* to any *applicable legislation* includes, unless the context otherwise requires, any statutory modification, amendment or re-enactment of that *applicable legislation*.

#### 2 Grant of Licence

2.1 The *licensee* is granted a *licence* for the *licence area* to *supply electricity* to *customers* in accordance with the terms and conditions of this *licence*.

#### 3 Term

- 3.1 This *licence* commences on the *commencement date* and continues until the earlier of:
  - (a) the cancellation of the *licence* pursuant to clause 7 of this *licence*;
  - (b) the surrender of the licence pursuant to clause 8 of this licence; or
  - (c) the expiry date.

#### 4 Fees

4.1 The *licensee* must pay the applicable fees in accordance with the *Regulations*.

#### 5 Compliance

5.1 Subject to any modifications or exemptions granted pursuant to the *Act*, the *licensee* must comply with any *applicable legislation*.

#### 6 Transfer of Licence

6.1 This *licence* may be transferred only in accordance with the *Act*.

### 7 Cancellation of Licence

7.1 This *licence* may be cancelled only in accordance with the *Act*.

#### 8 Surrender of Licence

- 8.1 The *licensee* may only surrender the *licence* pursuant to this clause 8.
- 8.2 If the *licensee* intends to surrender the *licence* the *licensee* must, by *notice* in writing to the *Authority*:
  - (a) set out the date that the *licensee* wishes the surrender of the *licence* to be effective; and
  - (b) set out the reasons why the *licensee* wishes to surrender the *licence*, including the reasons why it would not be contrary to the public interest for the surrender of the *licence* to be effective on the date set out in the *notice*.
- 8.3 Upon receipt of the *notice* from the *licensee* pursuant to clause 8.2, the *Authority* will *publish* the *notice*.
- 8.4 Notwithstanding clause 8.2, the surrender of the *licence* will only take effect on the later of the day that:
  - (a) the *Authority* publishes a notice of the surrender in the Western Australian Government Gazette, such date to be at the discretion of the *Authority*; and
  - (b) the *licensee* hands back the *licence* to the Authority.
- 8.5 The *licensee* will not be entitled to a refund of any fees by the *Authority*.

#### 9 Renewal of Licence

9.1 This *licence* may be renewed only in accordance with the *Act*.

#### **10** Amendment of Licence on Application of the Licensee

10.1 The *licensee* may apply to the *Authority* to amend the *licence* in accordance with the *Act*.

#### 11 Amendment of Licence by the Authority

- 11.1 Subject to any *applicable legislation*, the *Authority* may amend the *licence* at any time in accordance with this clause.
- 11.2 Before amending the *licence* under clause 11.1, the *Authority* must:
  - (a) provide the *licensee* with written *notice* of the proposed amendments under consideration by the *Authority*;
  - (b) allow 15 *business days* for the *licensee* to make submissions on the proposed amendments; and
  - (c) take into consideration those submissions.
- 11.3 This clause also applies to the substitution of the existing *licence*.
- 11.4 For avoidance of doubt, the *licensee* will not have to pay a fee for amendments under clause 11.

#### 12 Accounting Records

12.1 The *licensee* and any *related body corporate* must maintain accounting records that comply with standards issued by the Australian Accounting Standards Board or equivalent International Accounting Standards.

#### 13 Individual Performance Standards

- 13.1 Performance standards are contained in *applicable legislation*.
- 13.2 The Authority may prescribe individual performance standards applying to the *licensee* in respect of the *licensee*'s obligations under this *licence* or the *applicable legislation*.
- 13.3 Before approving any *individual performance standards* under this clause, the *Authority* will:
  - (a) provide the *licensee* with a copy of the proposed *individual performance standards*;
  - (b) allow 15 *business days* for the *licensee* to make submissions on the proposed *individual performance standards*; and
  - (c) take into consideration those submissions.
- 13.4 Once approved by the *Authority*, the *individual performance standards* are included as additional terms and conditions to this *licence*.

#### 14 **Performance Audit**

- 14.1 The *licensee* must, unless otherwise notified in writing by the *Authority*, provide the *Authority* with a *performance audit* within 24 months after the *commencement date*, and every 24 months thereafter.
- 14.2 The *licensee* must comply, and must require the *licensee*'s auditor to comply, with the *Authority*'s standard audit guidelines.
- 14.3 The *licensee* may seek a review of any of the requirements of the *Authority*'s standard audit guidelines in accordance with clause 19.1.
- 14.4 The *performance audit* must be conducted by an independent auditor approved by the *Authority*. If the *licensee* fails to nominate an auditor within one month of the date that the *performance audit* was due, or the auditor nominated by the *licensee* is rejected on two successive occasions by the *Authority*, the *Authority* may choose an independent auditor to conduct the *performance audit*.

#### 15 Reporting a Change in Circumstances

- 15.1 The *licensee* must report to the *Authority*:
  - (a) if the *licensee* is under external administration, as defined by the *Corporations Act 2001* (Cwlth), within *2 business days* of such external administration occurring; or
  - (b) if the *licensee*:
    - (i) experiences a change in the *licensee*'s corporate, financial or technical circumstances upon which this *licence* was granted; and
    - (ii) the change may materially affect the *licensee*'s ability to perform its obligations under this *licence*,

within 10 business days of the change occurring; or

- (c) if the:
  - (i) *licensee*'s name;
  - (ii) licensee's ABN; or
  - (iii) licensee's address,

change, within 10 business days of the change occurring.

#### **16 Provision of Information**

16.1 The *licensee* must provide to the *Authority* any information that the *Authority* may require in connection with its functions under the *Act* in the time, manner and form specified by the *Authority*.

### 17 Publishing Information

- 17.1 The *Authority* may direct the *licensee* to *publish*, within a specified timeframe, any information it considers relevant in connection with the *licensee* or the performance by the *licensee* of its obligations under this *licence*.
- 17.2 Subject to clause 17.3, the *licensee* must *publish* the information referred to in clause 17.1.
- 17.3 If the *licensee* considers that the information is confidential it must:
  - (a) immediately notify the Authority; and
  - (b) seek a review of the Authority's decision in accordance with clause 19.1.
- 17.4 Once it has reviewed the decision, the *Authority* will direct the *licensee* in accordance with the review to:
  - (a) *publish* the information;
  - (b) *publish* the information with the confidential information removed or modified; or
  - (c) not *publish* the information.

#### 18 Notices

- 18.1 Unless otherwise specified, all notices must be in writing.
- 18.2 A *notice* will be regarded as having been sent and received:
  - (a) when delivered in person to the addressee; or
  - (b) 3 *business days* after the date of posting if the *notice* is posted in Western Australia; or
  - (c) 5 *business days* after the date of posting if the *notice* is posted outside Western Australia; or
  - (d) if sent by facsimile when, according to the sender's transmission report, the *notice* has been successfully received by the addressee; or
  - (e) if sent by *electronic means* when, according to the sender's electronic record, the *notice* has been successfully sent to the addressee.

#### **19** Review of the Authority's Decisions

19.1 The *licensee* may seek a review of a *reviewable decision* by the *Authority* pursuant to this *licence* in accordance with the following procedure:

- (a) the *licensee* shall make a submission on the subject of the *reviewable decision* within 10 *business days* (or other period as approved by the *Authority*) of the decision; and
- (b) the *Authority* will consider the submission and provide the *licensee* with a written response within 20 *business days*.
- 19.2 For avoidance of doubt, this clause does not apply to a decision of the *Authority* pursuant to the *Act*, nor does it restrict the *licensee*'s right to have a decision of the *Authority* reviewed in accordance with the *Act*.

#### 20 NOT USED

#### 21 Approved Scheme

- 21.1 The *licensee* must not *supply electricity* to *small use customers* unless the *licensee* is:
  - (a) a member of an *approved schem*e; and
  - (b) bound by, and compliant with, any decision or direction of the electricity ombudsman under the *approved scheme*.

#### 22 NOT USED

#### 23 Marketers

- 23.1 The licensee must ensure that an electricity marketing agent of the licensee complies with the Code of Conduct for the Supply of Electricity to Small Use Customers.
- 23.2 The *licensee* must report a breach by the *electricity marketing agent* of the applicable conditions of the *Code of Conduct for the Supply of Electricity to Small Use Customers* to the *Authority* within 3 *business days* of becoming aware of the breach.

#### 24 Customer Contracts

- 24.1 Subject to the *Regulations*, the *licensee* must not *supply electricity* to a *small use customer* otherwise than under:
  - (a) a standard form contract, or
  - (b) a *non-standard contract* that complies with the Act.
- 24.2 The *licensee* must, if directed by the *Authority*, review the *standard form contract* and submit to the *Authority* the results of that review within the time specified by the *Authority*.
- 24.3 The *licensee* must comply with any direction given by the *Authority* in relation to the scope, process or methodology of the review referred to in clause 24.2.

#### 25 Amending the Standard Form Contract

- 25.1 The *licensee* may only amend the *standard form contract* with the *Authority's* approval.
- 25.2 The *licensee* may amend the *standard form contract* at any time by submitting to the *Authority*:

(a) a proposed amendment to the standard form contract, or

- (b) a proposed substituted standard form contract.
- 25.3 The *Authority* may:
  - (a) approve the amendment to the *standard form contract* or substituted *standard form contract*; or
  - (b) specify the amendments the *licensee* must make to the amended or substituted *standard form contract* before the *Authority* will amend the *standard form contract*,

and notify the *licensee* of its decision within a reasonable time.

- 25.4 The *Authority* may, at any time, by *notice* in writing, direct the *licensee* to amend the *standard form contract* by specifying:
  - (a) the amendments to be made to the standard form contract, and
  - (b) the latest date at which the amendments will come into force.

#### 26 Directions by the Authority

26.1 The *licensee* must comply with any direction given by the *Authority* pursuant to section 53 of the *Act*.

#### 27 Supplier of Last Resort

27.1 If the *licensee* is designated a *supplier of last resort* under the *Act*, the *licensee* must perform the functions of the *supplier of last resort*.

#### 28 Notification of Default Supply

- 28.1 Where the *licensee* becomes aware of a *customer* taking a *supply* of *electricity* that is deemed to be supplied under the *licensee*'s *standard form contract* in accordance with the *Electricity Industry (Customer Contracts) Regulations 2005*, the *licensee* must, within 5 days after becoming aware, notify the *customer* in writing:
  - (a) that the licensee is the default supplier for that connection point, and
  - (b) the effect of regulation 37 of the *Electricity Industry (Customer Contracts) Regulations 2005.*

# **Schedule 1 – Licence Details**

## 1 Licence Area

The *licence area* is the area as set out in plan ERA-EL-101(B).

## 2 Commencement Date

30 June 2006

### 3 Expiry Date

29 June 2021

# Schedule 2 – Additional Licence Clauses

#### Amendment Record Sheet:

Version Date	Description of Amendment
29 January 2009	Change to customer definition.
13 January 2011	Electricity Licence Review 2010 amendment by substitution.
19 September 2012	Amendment to licence area map.