

**Economic Regulation Authority** 

WESTERN ALISTRALIA

# **Electricity Industry Act 2004 (WA)**

#### **Distribution Licence**

Licensee Name: Electricity Networks Corporation

(t/a Western Power)

ABN 18 540 492 861

Licensee Address: 363 Wellington Street

PERTH WA 6000

Description of Distribution System: The distribution system assets contained in the

South West Interconnected System.

Length of Distribution System: 80 362 km

Licence Area: The area set out in the map referred to in

Schedule 1.

Commencement Date: 30 March 2006

Version Number: 7

Version Date: 1 January 2013

Signed by

the Chairman of the Economic Regulation Authority

Dated this 1<sup>st</sup> day January 2013

# **Distribution Licence**

### 1 Definitions and Interpretation

1.1 In this *licence*, the following definitions apply unless the context otherwise requires:

Act means the Electricity Industry Act 2004 (WA).

#### applicable legislation means:

- (a) the Act; and
- (b) the Regulations and the Codes that apply to the licensee.

approved scheme means a scheme approved under section 92 of the Act.

**asset management system** means the measures that are to be taken by the *licensee* for the proper maintenance, expansion or reduction of the *distribution* system.

Authority means the Economic Regulation Authority.

**business day** means a day which is not a Saturday, Sunday or a Public Holiday in Western Australia.

#### Code means:

- (a) the Code of Conduct for the Supply of Electricity to Small Use Customers or any such replacement Code approved pursuant to section 79 of the Act.
- (b) the Electricity Industry Customer Transfer Code 2004;
- (c) the Electricity Networks Access Code 2004;
- (d) the Electricity Industry Metering Code 2005;
- (e) the Electricity Industry (Network Quality and Reliability of Supply) Code 2005; and
- (f) a code prepared by the *Authority* or the Minister pursuant to section 39 of the *Act*.

**commencement date** means the date the *licence* was first granted by the *Authority* being the date specified in Schedule 1.

**connection point** has the meaning given to that term in regulation 35 of the *Electricity Industry (Customer Contracts) Regulations 2005.* 

customer has the meaning given to that term in section 3 of the Act.

**default supplier** has the meaning given to that term in regulation 35 of the *Electricity Industry (Customer Contracts) Regulations 2005.* 

distribution system has the meaning given to that term in section 3 of the Act.

electricity has the meaning given to that term in section 3 of the Act.

#### electronic means means:

- (a) the internet;
- (b) email, being:
  - (i) in relation to the *Authority*, the *Authority*'s email address as notified to the *licensee*; and

- (ii) in relation to the *licensee*, the email address specified in the licence application or other such email address as notified in writing to the *Authority*; or
- (c) any other similar means,

but does not include facsimile or telephone.

expiry date means the date specified in Schedule 1.

*individual performance standards* mean any standards prescribed by the *Authority* for an individual *licensee* pursuant to clause 13 of the *licence*.

#### licence means:

- (a) this document (excluding the title page and the second page of this document);
- (b) any Schedules to this document; and
- (c) any *individual performance standards* approved by the *Authority* pursuant to clause 13.

licence area is the area stated in Schedule 1 of this licence.

*licensee* means Electricity Networks Corporation (t/a Western Power), ABN 18 540 492 861.

*licensee's assets* means the *licensee's distribution system*, transmission system or generating works (as the case may be).

**notice** means a written notice, agreement, consent, direction, representation, advice, statement or other communication required or given pursuant to, or in connection with, this *licence*.

operate has the meaning given to that term in section 3 of the Act.

**performance audit** means an audit of the effectiveness of measures taken by the *licensee* to meet the *performance criteria* in this *licence*.

#### performance criteria means:

- (a) the terms and conditions of the licence; and
- (b) any other relevant matter in connection with the *applicable legislation* that the *Authority* determines should form part of the *performance audit*.

**publish** in relation to a report or information means either:

- (a) posting the report or information on the licensee's website; or
- (b) sending the report or information to the *Authority* to be published on the *Authority*'s website.

#### Regulations means:

- (a) Electricity Industry (Access Code Enforcement) Regulations 2005;
- (b) Electricity Industry (Arbitrator and Board Funding) Regulations 2009;
- (c) Electricity Industry (Code of Conduct) Regulations 2005;
- (d) Electricity Industry (Customer Contracts) Regulations 2005;
- (e) Electricity Industry (Independent Market Operator) Regulations 2004;
- (f) Electricity Industry (Licence Conditions) Regulations 2005;
- (g) Electricity Industry (Licensing Fees) Regulations 2005;

- (h) Electricity Industry (Obligation to Connect) Regulations 2005;
- (i) Electricity Industry (Ombudsman Scheme) Regulations 2005;
- (j) Electricity Industry (Tariff Equalisation) Regulations 2006;
- (k) Electricity Industry (Wholesale Electricity Market) Regulations 2004; and
- (I) any regulations in force from time to time made pursuant to the Act.

**related body corporate** has the meaning given to that term in section 50 of the Corporations Act 2001 (Cwlth).

reviewable decision means a decision by the Authority pursuant to:

- (a) clause 13.2;
- (b) clause 14.2;
- (c) clause 14.4;
- (d) clause 17.1;
- (e) clause 20.5; or
- (f) clause 20.7,

of this licence.

**small use customer** has the same meaning as the meaning given to "customer" in section 90 of the *Act*.

supply has the meaning given to that term in section 3 of the Act.

**version date** means the date on which the *licence* was last amended pursuant to clause 10 or clause 11.

1.2 A reference in this *licence* to any *applicable legislation* includes, unless the context otherwise requires, any statutory modification, amendment or re-enactment of that *applicable legislation*.

#### 2 Grant of Licence

2.1 The *licensee* is granted a *licence* for the *licence* area to construct and *operate* a new *distribution* system or *operate* an existing *distribution* system in accordance with the terms and conditions of this *licence*.

#### 3 Term

- 3.1 This *licence* commences on the *commencement date* and continues until the earlier of:
  - (a) the cancellation of the *licence* pursuant to clause 7 of this *licence*;
  - (b) the surrender of the licence pursuant to clause 8 of this licence; or
  - (c) the expiry date.

#### 4 Fees

4.1 The *licensee* must pay the applicable fees in accordance with the *Regulations*.

### 5 Compliance

5.1 Subject to any modifications or exemptions granted pursuant to the *Act*, the *licensee* must comply with any *applicable legislation*.

#### 6 Transfer of Licence

6.1 This *licence* may be transferred only in accordance with the *Act*.

#### 7 Cancellation of Licence

7.1 This *licence* may be cancelled only in accordance with the *Act*.

#### 8 Surrender of Licence

- 8.1 The *licensee* may only surrender the *licence* pursuant to this clause 8.
- 8.2 If the *licensee* intends to surrender the *licensee* must, by *notice* in writing to the *Authority*:
  - (a) set out the date that the *licensee* wishes the surrender of the *licence* to be effective; and
  - (b) set out the reasons why the *licensee* wishes to surrender the *licence*, including the reasons why it would not be contrary to the public interest for the surrender of the *licence* to be effective on the date set out in the *notice*.
- 8.3 Upon receipt of the *notice* from the *licensee* pursuant to clause 8.2, the *Authority* will *publish* the *notice*.
- 8.4 Notwithstanding clause 8.2, the surrender of the *licence* will only take effect on the later of the day that:
  - (a) the Authority publishes a notice of the surrender in the Western Australian Government Gazette, such date to be at the discretion of the Authority; and
  - (b) the *licensee* hands back the *licence* to the *Authority*.
- 8.5 The *licensee* will not be entitled to a refund of any fees by the *Authority*.

#### 9 Renewal of Licence

9.1 This *licence* may be renewed only in accordance with the *Act*.

### 10 Amendment of Licence on Application of the Licensee

10.1 The *licensee* may apply to the *Authority* to amend the *licence* in accordance with the *Act*.

# 11 Amendment of Licence by the Authority

- 11.1 Subject to any *applicable legislation*, the *Authority* may amend the *licence* at any time in accordance with this clause.
- 11.2 Before amending the *licence* under clause 11.1, the *Authority* must:
  - (a) provide the *licensee* with written *notice* of the proposed amendments under consideration by the *Authority*;
  - (b) allow 15 *business days* for the *licensee* to make submissions on the proposed amendments; and
  - (c) take into consideration those submissions.
- 11.3 This clause also applies to the substitution of the existing *licence*.

11.4 For avoidance of doubt, the *licensee* will not have to pay a fee for amendments under clause 11.

### 12 Accounting Records

12.1 The *licensee* and any *related body corporate* must maintain accounting records that comply with standards issued by the Australian Accounting Standards Board or equivalent International Accounting Standards.

#### 13 Individual Performance Standards

- 13.1 Performance standards are contained in *applicable legislation*.
- 13.2 The Authority may prescribe individual performance standards applying to the licensee in respect of the licensee's obligations under this licence or the applicable legislation.
- 13.3 Before approving any *individual performance standards* under this clause, the *Authority* will:
  - (a) provide the *licensee* with a copy of the proposed *individual performance* standards:
  - (b) allow 15 business days for the licensee to make submissions on the proposed individual performance standards; and
  - (c) take into consideration those submissions.
- 13.4 Once approved by the *Authority*, the *individual performance standards* are included as additional terms and conditions to this *licence*.

#### 14 Performance Audit

- 14.1 The *licensee* must, unless otherwise notified in writing by the *Authority*, provide the *Authority* with a *performance audit* within 24 months after the *commencement date*, and every 24 months thereafter.
- 14.2 The *licensee* must comply, and must require the *licensee*'s auditor to comply, with the *Authority*'s standard audit guidelines.
- 14.3 The *licensee* may seek a review of any of the requirements of the *Authority*'s standard audit guidelines in accordance with clause 19.1.
- 14.4 The *performance audit* must be conducted by an independent auditor approved by the *Authority*. If the *licensee* fails to nominate an auditor within one month of the date that the *performance audit* was due, or the auditor nominated by the *licensee* is rejected on two successive occasions by the *Authority*, the *Authority* may choose an independent auditor to conduct the *performance audit*.

# 15 Reporting a Change in Circumstances

- 15.1 The *licensee* must report to the *Authority*:
  - (a) if the *licensee* is under external administration as defined by the *Corporations Act 2001* (Cwlth), within 2 *business days* of such external administration occurring; or
  - (b) if the licensee:
    - (i) experiences a change in the *licensee*'s corporate, financial or technical circumstances upon which this *licence* was granted; and

(ii) the change may materially affect the *licensee*'s ability to perform its obligations under this *licence*,

within 10 business days of the change occurring; or

- (c) if the:
  - (i) *licensee*'s name;
  - (ii) licensee's ABN;
  - (iii) licensee's address;
  - (iv) description of the distribution system; or
  - (v) length of the distribution system,

changes, within 10 business days of the change occurring.

#### 16 Provision of Information

16.1 The *licensee* must provide to the *Authority* any information that the *Authority* may require in connection with its functions under the *Act* in the time, manner and form specified by the *Authority*.

### 17 Publishing Information

- 17.1 The *Authority* may direct the *licensee* to *publish*, within a specified timeframe, any information it considers relevant in connection with the *licensee* or the performance by the *licensee* of its obligations under this *licence*.
- 17.2 Subject to clause 17.3, the *licensee* must *publish* the information referred to in clause 17.1.
- 17.3 If the *licensee* considers that the information is confidential it must:
  - (a) immediately notify the Authority; and
  - (b) seek a review of the Authority's decision in accordance with clause 19.1.
- 17.4 Once it has reviewed the decision, the *Authority* will direct the *licensee* in accordance with the review to:
  - (a) *publish* the information;
  - (b) *publish* the information with the confidential information removed or modified; or
  - (c) not publish the information.

#### 18 Notices

- 18.1 Unless otherwise specified, all *notices* must be in writing.
- 18.2 A *notice* will be regarded as having been sent and received:
  - (a) when delivered in person to the addressee; or
  - (b) 3 *business days* after the date of posting if the *notice* is posted in Western Australia: or
  - (c) 5 *business days* after the date of posting if the *notice* is posted outside Western Australia; or
  - (d) if sent by facsimile when, according to the sender's transmission report, the *notice* has been successfully received by the addressee; or

(e) if sent by *electronic means* when, according to the sender's electronic record, the *notice* has been successfully sent to the addressee.

### 19 Review of the Authority's Decisions

- 19.1 The *licensee* may seek a review of a *reviewable decision* by the *Authority* pursuant to this *licence* in accordance with the following procedure:
  - (a) the *licensee* shall make a submission on the subject of the *reviewable* decision within 10 business days (or other period as approved by the *Authority*) of the decision; and
  - (b) the *Authority* will consider the submission and provide the *licensee* with a written response within 20 *business days*.
- 19.2 For avoidance of doubt, this clause does not apply to a decision of the *Authority* pursuant to the *Act*, nor does it restrict the *licensee*'s right to have a decision of the *Authority* reviewed in accordance with the *Act*.

### 20 Asset Management System

- 20.1 The *licensee* must provide for an asset management system in respect of the *licensee*'s assets.
- 20.2 The *licensee* must notify the *Authority* of the details of the *asset management* system within 5 business days from the later of:
  - (a) the commencement date; and
  - (b) the completion of construction of the distribution system.
- 20.3 The *licensee* must notify the *Authority* of any substantial change to the *asset* management system within 10 business days of such change.
- The *licensee* must provide the *Authority* with a report by an independent expert, acceptable to the *Authority*, as to the effectiveness of the *asset management system* not less than once in every period of 24 months calculated from the *commencement date* (or any longer period that the *Authority* allows by *notice* in writing).
- The *licensee* must comply, and must require the *licensee*'s expert to comply, with the *Authority*'s standard audit guidelines.
- 20.6 The *licensee* may seek a review of any of the requirements of the *Authority*'s standard audit guidelines dealing with the *asset management system* in accordance with clause 19.1.
- 20.7 The review of the asset management system must be conducted by an independent expert approved by the Authority. If the licensee fails to nominate an independent expert within one month of the date that the review of the asset management system was due, or the independent expert nominated by the licensee is rejected on two successive occasions by the Authority, the Authority may choose an independent expert to conduct the review of the asset management system.

# 21 Approved Scheme

- 21.1 The *licensee* must not *supply electricity* to *small use customers* unless the *licensee* is:
  - (a) a member of an approved scheme; and

(b) bound by, and compliant with, any decision or direction of the electricity ombudsman under the *approved scheme*.

### 22 Determination of Default Supplier

- 22.1 The *licensee* must determine, from time to time, the *default supplier* for each connection point that connects to a *distribution system* operated by the *licensee*.
- 23 Not Used
- 24 Not Used
- 25 Not Used
- 26 Not Used
- 27 Not Used
- 28 Not Used

### 29 Priority Restoration Register

- 29.1 The licensee must create and maintain a *priority registration register*.
- 29.2 The *priority restoration register* must relate to all *customers* of the *licensee* including but not limited to *small use customers*.
- 29.3 The *priority registration register* must comply with any criteria determined by the Minister.
- 29.4 In this clause:
  - (a) **priority restoration register** means a register that determines the order of restoration of power in the event of an unplanned *interruption*.
  - (b) *interruption* means the temporary unavailability of supply from the distribution network to a *customer* but does not include disconnection.

# Schedule 1 – Licence Details

### 1 Licence Area

The licence area is the area as set out in plan ERA-EL-072(A).

### 2 Commencement Date

30 March 2006.

# 3 Expiry Date

29 March 2036.

# Schedule 2 – Additional Licence Clauses

#### 1 Definitions

**Coordinator** means the Coordinator of Energy referred to in section 4 of the *Energy Coordination Act 1994.* 

**extension and expansion policy** means documentation that sets out arrangements for and in relation to:

- (a) the geographic extension of the *transmission system*;
- (b) the expansion of the electrical capacity of the transmission system; and
- (c) the connection of customers to that transmission system.

### 2 Extension and expansion

- 2.1 The *licensee* must submit to the *Coordinator* a draft *extension* and *expansion* policy within three months after a written request by the *Coordinator* or other such time as allowed by the *Coordinator*.
- 2.2 The *licensee* must comply with any direction given to the *licensee* by the *Coordinator* to:
  - (a) amend the draft extension and expansion policy; or
  - (b) submit an amendment to the approved extension and expansion policy, within the time specified by the *Coordinator*.
- 2.3 The *licensee* must implement the arrangements set out in the *extension* and *expansion* policy that has been approved by the *Coordinator* in accordance with the *Act*.

# 3 Trouble call fault management system

- 3.1 The *licensee* will *operate* and maintain a trouble call fault management system.
- 3.2 The *licensee* must provide prior notification to the *Authority* if it intends to outsource its trouble call fault management system.

# **Amendment Record Sheet**

Version Date	Description of Amendment
22 September 2006	Inserted "unless otherwise directed by the Authority" into clause 25.2.
29 January 2009	Change to customer definition.
24 November 2009	Amendment to Clause 25 – Trouble Call Fault Management Plan.
13 January 2011	Electricity Licence Review 2010 amendment by substitution.
30 July 2012	Amendment to licence area map.
1 January 2013	New clause 29 following the approval of amendments to the Code of Conduct for the Supply of Electricity to Small Use Customers.  Minor amendments to better implement the 2010 Electricity Licence Review incl. marking clauses 23-28 as 'Not Used' to maintain numbering consistency between all electricity licences.