



INFORMATION

Economic Regulation Authority Consumer Consultative Committee

MEETING OF 5 JUNE 2013

The Economic Regulation Authority Consumer Consultative Committee (**ERACCC**) provides comment to the ERA on issues affecting Western Australian consumers and, in turn, acts as an information distribution channel for the ERA. Its members represent the interests of a wide range of consumers.

The ERACCC held its second meeting for the year on 5 June 2013. The following presentations were made at the meeting:

Assisting Energy Customers in Financial Hardship – The ERACCC received a presentation from Mr Ray Myles of Alinta Energy and Ms Carolyn Peel and Mr Craig Butler of Synergy about how these retailers develop their financial hardship policies and engage with hardship customers.

Tackling Local Government Sewerage Asset Management Issues – Mr Paul Reid, ERA, made a presentation about the actions taken by the ERA to address the asset management deficiencies that were identified in the recent asset management reviews of local government sewerage licensees.

Business and Consumer Confidence – Mr Warrick Ambrosa of the Chamber of Commerce and Industry Western Australia presented findings from current research into the state of the WA economy, particularly consumer and business confidence.

More information about the ERACCC is available on the ERA website.

The ERACCC will next meet on 4 September 2013.

For further information contact:

General Enquiries

David Leith
A/Assistant Director Customer Protection
Ph: 08 6557 7928
Fax: 08 6557 7999

Media Enquiries

Richard Taylor
Riley Mathewson Public Relations
Ph: 08 9381 2144
Fax: 08 9381 3877

LYNDON ROWE
CHAIRMAN

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