



INFORMATION

Ord Irrigation Co-operative Ltd

CUSTOMER SERVICE CHARTER

The Economic Regulation Authority has approved Ord Irrigation Co-operative Ltd's (**OIC**) Customer Service Charter (**Charter**) for irrigation and non-potable water supply services.

OIC has undertaken a review of its Charter and submitted the reviewed Charter to the Authority for approval. The Authority has found that the reviewed Charter complies with the requirements of OIC's Operating Licence and the Authority's *Water Customer Service Charter Guidelines*.

Copies of the Authority's [decision](#) and the [Charter](#) are available on the Authority's website.

For further information contact:

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LYNDON ROWE
CHAIRMAN

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