



Notice

INFORMATION

Economic Regulation Authority Consumer Consultative Committee

MEETING OF 4 JUNE 2014

The Economic Regulation Authority Consumer Consultative Committee (**ERACCC**) provides comment to the ERA on issues affecting Western Australian consumers and, in turn, acts as an information distribution channel for the ERA. Its members represent the interests of a wide range of consumers.

The ERACCC held its second meeting for the year on 4 June 2014. The following presentations were made to members:

- **Setting Local Government Rates, and other Challenges for WA Councils** – Mr Paul Schollum, Policy Manager Economics, WALGA.
- **Overview of the new Water Licensing Regime** – Mr Paul Kelly, Executive Director, Licensing Monitoring and Customer Protection, ERA.
- **What does Monitoring do - Case Study: Water Performance Report** – Ms Anu Taskinen, Senior Project Officer, Monitoring, ERA.
- **Customer Protection – Water: Overview of the Water Financial Hardship Policy Framework** – Ms Cathryn Greville, Assistant Director Customer Protection, ERA.
- **Update: Inquiry into Microeconomic Reform in Western Australia** – Ms Leonie Browner, Assistant director References, ERA.

More information about the ERACCC is available on the ERA website.

The ERACCC will next meet on 3 September 2014.

For further information contact:

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