



Notice

5 July 2016

Economic Regulation Authority Consumer Consultative Committee

MEETING OF 13 JUNE 2016

The Economic Regulation Authority Consumer Consultative Committee (**ERACCC**) held its second meeting of the year on 13 June 2016. The following presentations were made to members:

- **Western Australia's Electricity Market Review** – Mr Simon Middleton, Program Director, Public Utilities Office, provided an overview of the achievements to date in the Electricity Market Review and set out the anticipated schedule for future projects and milestones in the review.
- **Review of the Australian Consumer Law** – Mr Gary Newcombe, Director, Community Engagement and Regional Services and Licensing, Consumer Protection, Department of Commerce, provided a presentation on the current review of the Australian Consumer Law including an outline of the main issues that had been identified by the review so far.
- **New Look Economic Regulation Authority (ERA)** – Mr Paul Kelly, Executive Director, Licensing, Monitoring & Customer Protection, ERA, provided an overview of the proposed new structure of the ERA in response to proposed changes to the ERA's functions.
- **Bill Debt and Hardship Program Indicators** – Mr Paul Reid, Assistant Director Monitoring, ERA, provided an overview of the additional performance indicators that the ERA will be introducing over a two-year period.
- **Local Government Water Licence Inspections** - Mr Paul Reid, Assistant Director Monitoring, ERA, outlined the ERA's inspection powers under the *Water Services Act 2012* and explained how they had recently been used in relation to particular water licensees.

The ERACCC provides comment to the ERA on issues affecting Western Australian consumers and, in turn, acts as an information distribution channel for the ERA. ERACCC members represent the interests of a wide range of consumers.

More information about the ERACCC is available on the ERA [website](#).

The ERACCC will next meet in September 2016.

For further information contact:

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