

Appendix C: Post Review Implementation Plan

<p>Issue 1/2017</p> <p><i>Asset maintenance: 6(e) Risk management is applied to prioritise maintenance tasks</i></p> <p>Synergy's risk based approach to maintenance activities includes a priority level output rating (priority rating) ranging from 1 to 5 (with 1 requiring immediate action).</p> <p>As part of its monitoring processes, Synergy runs a SAP Weekly Maintenance Measures report which provides a summary of Work Order status, presented as:</p> <ul style="list-style-type: none"> • Unexecuted • Cancelled before execution • Closed incorrectly • % completed in accordance with the Schedule. <p>In its present state, the report does not differentiate or highlight high priority work orders. By presenting work orders by priority rating, management will be alerted to high priority orders which require action. Such a report will also help to validate the prioritisation of work orders.</p>	
<p>Recommendation 1/2017</p> <p>Synergy consider:</p> <p>(a) Updating its SAP Weekly Maintenance Measures report to highlight the relative priority of outstanding work orders, including summary statistics by priority rating</p> <p>(b) Using the report to review all open Priority 1 and Priority 2 Work Orders to determine whether they are appropriately categorised.</p>	<p>Action Plan 1/2017</p> <p>The SAP weekly maintenance measures report will be revised to include summary statistics of priority 1 and 2 work orders. Non-executed priority 1 and 2 work orders will be highlighted for review.</p> <p>Responsible Person: Asset Performance Manager</p> <p>Target Date: 30 June 2017</p>