



# Notice

16 October 2017

## Review of Western Power's Model Service Level Agreement

### Invitation for Public Submissions

The Economic Regulation Authority (ERA) has started its review of Western Power's model service level agreement.

The model service level agreement is required under the *Electricity Industry (Metering) Code 2012* and details the metering services that Western Power must provide and the terms and conditions it must offer, including applicable charges.

Western Power's current model service level agreement was approved in March 2006.

It has submitted an updated [model service level agreement](#), which revises and expands the metering services Western Power proposes to provide.

Western Power is required to seek approval from the ERA for any amendments to the model service level agreement. Prior to giving its approval, the ERA must undertake a review.

The ERA is seeking comments from code participants and interested parties regarding the updated model service level agreement.

Submissions should be made online at [www.erawa.com.au/consultation](http://www.erawa.com.au/consultation) by 4:00pm (WST), Monday, 20 November 2017.

Submissions made by interested parties will be provided to Western Power who can then take into account any matters raised and submit further amendments to the updated model service level agreement to the ERA.

The ERA will then consider Western Power's proposed amendments and the public submissions before publishing its draft findings on the model service level agreement.

### PUBLICATION OF DRAFT FINDINGS

The Code specifies a period of 50 business days for the ERA to publish its draft findings, with provisions for extending the deadline if required.

The ERA is currently reviewing proposed amendments to the Western Power Network access arrangement.

The ERA published Western Power's proposed access arrangement amendments on [6 October 2017](#) and invited public submissions by 20 November 2017.

The model service level agreement and access arrangement are related key documents that are relevant to users of the Western Power network.

Consequently, the ERA considers it is beneficial to consider and publish its draft findings for the amended model service level agreement and draft decision for the access arrangement to ensure coordinated decision making.

The ERA will extend the time by which it is required to publish its draft findings on Western Power's model service level agreement to coincide with the release of its draft decision on Western Power's access arrangement.

It has also made the public consultation period on the model service level agreement consistent with the public consultation period for the access arrangement.

For further information contact:

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