



17 October 2017

Our Ref: TW: W614

Your Ref:

Enquiries: Joe Smith

 (08) 9780 9510

Ms Nicky Cusworth
Chairman
Economic Regulation Authority
PO Box 6849
PERTH BC WA 6849

Dear Ms Cusworth,

RE: REVIEW OF THE WATER SERVICES CODE OF CONDUCT (CUSTOMER SERVICE STANDARDS) 2013

Aqwest is supportive of the amendments the ERA proposes to make to the Code.

Thank you for the invitation to provide feedback during the review.

Yours faithfully


Joe Smith
MANAGER CORPORATE SERVICES