

## Megan Retterath

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**From:** cms@era.wa.gov.au  
**Sent:** Thursday, 4 October 2018 9:53 AM  
**To:** publicsubmissions  
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The supplied details are specified below:

**Consultation:** Amended Financial Hardship Policy Guidelines for electricity and gas licences

**Are you submitting as an individual or on behalf of an organisation?:** Organisation

**Organisational name:** Perth Energy

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I have reviewed this draft on behalf of Perth Energy and consider that it achieves its objective of providing a document that is easier to read than the current Guidelines. I have no suggested improvements.

I did notice that notes within the tables on pages 15 and 18, that refer to dot points, still have the old page number references and will need to be changed in the final version.

**Comments:** Otherwise the document is fine and the guidelines are clearly set out.

Kind regards

Patrick Peake  
General Manager EMR, Regulation  
Perth Energy

**Document 1:**

**Document 2:**

**Terms of submission:** This submission can be published on the ERA's website.

Originating URL: <https://www.erawa.com.au/consultation>