



Economic Regulation Authority

Are you experiencing family or domestic violence?

The ERA has introduced new protections for gas customers.

Your retailer has a trained and dedicated team to help you:



Safely, confidentially and compassionately talk about your situation and protect your information



Keep your gas on



Manage bill payments and access payment support.



13 24 61



1300 137 427



13 88 08



1300 790 693



1300 920 557



13 12 45



Other support

National domestic family and sexual violence counselling service:

1800 737 732

Women's Domestic Violence Helpline:

1800 007 339

Mensline Australia:

1300 789 978

In an emergency, or if you or someone you know is in immediate danger, call the police now on 000.