



30 September 2024

Gas Marketing Code of Conduct 2024 review

Publication of final GMCCC report

The [Gas Marketing Code Consultative Committee](#) (GMCCC) has today published its [final report](#) on the review of the suitability of the Gas Marketing Code of Conduct 2022 (Code). The GMCCC makes four recommendations to the ERA to improve the code.

1. Make minor changes to align the Code with the electricity code.
2. Align salesperson identification requirements for telemarketing and face-to-face marketing.
3. Regulate marketing claims comparing gas and electricity.
4. Require retailers to publish standardised, basic information about gas retail plans.

The full recommendations and supporting information are in the report.

The GMCCC's final report has been informed by submissions made to its [draft report](#), published in June 2024.

The GMCCC is a statutory committee appointed by the ERA to advise it on matters related to the Code. Under the *Energy Coordination Act 1994*, the GMCCC reviews the code every two years and provides a report with recommendations to the ERA. The purpose of each review is to reassess the suitability of the code.

General queries about the GMCCC or its code review should be emailed to the GMCCC's executive officer at: gmccc@erawa.com.au

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