



Notice

4 December 2024

Electricity Code of Conduct review 2024

The Economic Regulation Authority has received the Electricity Code Consultative Committee's (ECCC) *Final review report - 2024 Review of the Code of Conduct for the Supply of Electricity to Small Use Customers*.

The ECCC makes 13 recommendations across three areas to improve the Code, including:

- New customer protections.
- Strengthening existing customer protections.
- Streamlining processes and other minor administrative amendments.

The ECCC's final report was informed by submissions to the draft report, published on 30 September 2024. The ECCC's draft review report, final review report and submissions are available on the ERA's [website](#).

Next steps

The ERA will review the final review report and determine whether to amend the Code in accordance with the ECCC's recommendations. The ERA will refer its proposal for any further amendments to the ECCC for further advice. The ECCC will conduct additional public consultation before providing any further recommendations.

Background

The ECCC is a statutory committee established by the ERA and provides advice on matters related to the Code. Under the *Electricity Industry Act 2004*, the ECCC reviews the Code every two years.

The ECCC comprises representatives from consumer groups, industry, and government, with a non-voting Chair and Executive Officer. Member details are available on the ERA's [website](#).

Further information

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