





24 February 2025

Country Heights Water Pty Ltd

Closure of compliance rectification notice

The Economic Regulation Authority has closed the section 31 compliance enforcement (rectification) <u>notice</u> served on Country Heights Water Pty Ltd in July 2024 for having an ineffective asset management system under its water services licence WL49.

Country Heights Water is a privately owned company that supplies potable (drinking) water to the Country Heights Estate in Ginginup. The estate comprises 313 semi-rural blocks, six kilometres north of Gingin, which will be developed in seven stages.

Section 31 compliance rectification notice

Under section 31 of the *Water Services Act 2012*, the ERA may give a rectification notice to a licensee requiring the licensee to rectify a non-compliance within a specified period.

As part of Country Heights Water's 2023 operational audit and asset management review, the auditor found that Country Heights Water did not have an effective asset management system.

Consequently, on 5 July 2024, the ERA served a rectification notice requiring Country Heights Water to implement the auditor's recommendations to resolve the asset management system deficiencies by 31 December 2024.

The ERA's assessment of Country Heights Water's performance

Based on the information provided by Country Heights Water, the ERA considers it has complied with the rectification notice by implementing all the auditor's recommendations by 31 December 2024 and has closed the notice. As Country Heights Water has complied with the notice, the ERA will not take any further action on this matter.

Further information

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