

Public Transport Authority's information or Key Performance Indicators to be provided publicly by the Regulator on an annual basis

Information	Format
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Negotiation Framework

1. Average negotiation period to conclude access agreements from the date the proponent gives notice under Section 19(3)(b) of the Railways (Access) Code	Network level, all users
2. Number of negotiation commenced within the year inside the Regime	Network level, all users
3. Number of negotiations completed resulting in an agreement being signed inside the Regime	Network level, all users

Segregation Arrangements

4. Number of breaches of segregation arrangements substantiated by the Regulator, remedial action taken, and consequences of breach	Network level, all users
5. Number of complaints of alleged breaches that are being assessed by the Regulator	Network level, all users
6. Number of complaints of alleged breaches that have been assessed and were not substantiated by the Regulator	Network level, all users

Track Quality

7. Maximum axle load and maximum speed	Network level, all users
8. Increase/decrease in the number of temporary speed restrictions on the network from the base year as a result of (a) safety issues, (b) infrastructure failure, and (c) other factors	Network level, all users
9. Increase/decrease in the number of permanent speed restrictions on the network from the base year as a result of (a) safety issues, (b) infrastructure failure, and (c) other factors	Network level, all users
10. Periods on the Master Control Diagram where the track will not be available to train services or alternative paths cannot be negotiated, where the Master Control Diagram indicates it should be available and that the cause of the unavailability is due to a factor under the railway owner's control	Network level, all users
11. Number and percent of train services scheduled in the Master Control Diagram cancelled due to a reason that can be attributable directly to the railway owner	Network level, all users

Overpayment Rules

12. List of route sections that breached the ceiling	Route sections; all users
13. Statement of the balance on the Overpayment account	Route sections; all users

Train Paths Policies

14. Number of breaches that were substantiated by the Regulator or through a dispute resolution process	Network level, all users
15. Number of complaints of alleged breaches that are being assessed by the Regulator or through a dispute resolution process	Network level, all users
16. Number of complaints of alleged breaches that had been assessed and were not substantiated by the Regulator or through a dispute resolution process	Network level, all users

TABLE cont.

Information	Format
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Train Management Guidelines

17. Number of breaches that were substantiated by the Regulator or through a dispute resolution process	Network level, all users
18. Number of complaints of alleged breaches that are being assessed by the Regulator or through a dispute resolution process	Network level, all users
19. Number of complaints of alleged breaches that had been assessed and were not substantiated by the Regulator or through a dispute resolution process	Network level, all users

Service Quality

20. Percent of trains arriving later than 3 minutes of scheduled time attributable to below rail cause by type of infrastructure eg. track, signals/communication, train management/control	Network level, all users
21. Percent of trains arriving later than 3 minutes of scheduled time attributable to above rail cause by type of delay eg. late entry, yard/terminal, crew, locomotive, rolling stock, running	Network level, all users
22. Percent of trains arriving later than 3 minutes of scheduled time not attributable to either a below rail or above rail cause	Network level, all users

Other Considerations

23. Number of Category A incidents attributable to infrastructure related causes	Network level, all users
24. Number of Category A incidents attributable to Operator related causes	Network level, all users
25. Number of Category B incidents attributable to infrastructure related causes	Network level, all users
26. Number of Category B incidents attributable to Operator related causes	Network level, all users
27. Number of opinions provided under section 21 of the Code on whether or not the price sought by the railway owner in negotiation for an access agreement meets the requirements of clause 13(a) of Schedule 4	Network level, all users
28. Number of determinations by the Regulator under clause 9 of Schedule 4	Network level, all users
29. Number of determinations by the Regulator under clause 10 of Schedule 4	Network level, all users
30. Number of determinations by the Regulator under clause 12 of Schedule 4	Network level, all users

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