

NOTICE

Approval of Shire of Dalwallinu

Customer Service Charter

The Economic Regulation Authority (Authority) today approved the Customer Service Charter (charter) for the Shire of Dalwallinu wastewater services. A copy of the Authority's approval of the Shire of Dalwallinu charter and a copy of the approved charter can be obtained on the Authority's website by clicking [here](#).

The Shire of Dalwallinu is required, under its operating licence, to produce a charter, submit the charter to the Authority for approval, review the charter at least once every three years and submit the results of the review to the Authority for approval.

The Authority has approved the Shire of Dalwallinu charter after undertaking an assessment against the Customer Service Charter Guidelines (guidelines). The guidelines were approved by the Authority in August 2006 and provide information regarding the minimum requirements for charters and the criteria the Authority will use when assessing charters.

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