

WestNet Rail's information or Key Performance Indicators to be provided publicly by the Regulator on an annual basis

Information	Format
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**Negotiation Framework**

1. Average negotiation period to conclude access agreements from the date the proponent gives notice under Section 19(3)(b) of the Railways (Access) Code	Network level, all users
2. Number of negotiation commenced within the year inside the Regime	Network level, all users
3. Number of negotiations completed resulting in an agreement being signed inside the Regime	Network level, all users

**Segregation Arrangements**

4. Number of breaches of segregation arrangements substantiated by the Regulator, remedial action taken, and consequences of breach	Network level, all users
5. Number of complaints of alleged breaches that are being assessed by the Regulator	Network level, all users
6. Number of complaints of alleged breaches that have been assessed and were not substantiated by the Regulator	Network level, all users

**Track Quality**

7. Maximum axle load and maximum speed	Main lines <sup>2</sup> ; all users
8. Increase/decrease in the number of temporary speed restrictions on the network from the base year as a result of (a) safety issues, (b) infrastructure failure, and (c) other factors	Main lines; all users
9. Increase/decrease in the number of permanent speed restrictions on the network from the base year as a result of (a) safety issues, (b) infrastructure failure, and (c) other factors	Main lines; all users
10. Instances of axle load restrictions imposed on operators	Main lines; all users
11. Periods on the Master Control Diagram where the track will not be available to train services or alternative paths cannot be negotiated, where the Master Control Diagram indicates it should be available and that the cause of the unavailability is due to a factor under the railway owner's control	Main lines; all users
12. Number and percent of train services scheduled in the Master Control Diagram cancelled due to a reason that can be attributable directly to the railway owner	Main lines; all users

**Overpayment Rules**

13. List of route sections that breached the ceiling	Route sections; all users
14. Statement of the balance on the Overpayment account	Route sections; all users

**Train Paths Policies**

15. Number of breaches that were substantiated by the Regulator or through a dispute resolution process	Main lines; all users
16. Number of complaints of alleged breaches that are being assessed by the Regulator or through a dispute resolution process	Main lines; all users
17. Number of complaints of alleged breaches that had been assessed and were not substantiated by the Regulator or through a dispute resolution process	Main lines; all users

TABLE cont.

Information	Format
<b>Train Management Guidelines</b>	
18. Number of breaches that were substantiated by the Regulator or through a dispute resolution process	Main lines; all users
19. Number of complaints of alleged breaches that are being assessed by the Regulator or through a dispute resolution process	Main lines; all users
20. Number of complaints of alleged breaches that had been assessed and were not substantiated by the Regulator or through a dispute resolution process	Main lines; all users
<b>Service Quality</b>	
21. Number and percent of healthy services that enter the network on time and exit the Network within tolerance (ie. 15 minutes unless otherwise agreed)	Main lines; all users
22. Number and percent of unhealthy services that enter the network late and do not deteriorate further, with tolerance	Main lines; all users
23. Number and percent of unhealthy services that enter the network late and exit the Network within tolerance	Main lines; all users
24. Sum of minutes delay (and minutes per hour transit) attributable to below rail cause by type of infrastructure eg. track, signals/communication, train management/control	Network level; all users
25. Sum of minutes delay (and minutes per hour transit) attributable to above rail cause by type of delay eg. late entry, yard/terminal, crew, locomotive, rolling stock, running	Network level; all users
26. Sum of minutes delay (and minutes per hour transit) not attributable to either a below rail or above rail cause	Network level; all users
<b>Other Considerations</b>	
27. Number of Category A incidents attributable to infrastructure related causes	Network level, all users
28. Number of Category A incidents attributable to Operator related causes	Network level, all users
29. Number of Category B incidents attributable to infrastructure related causes	Network level, all users
30. Number of Category B incidents attributable to Operator related causes	Network level, all users
31. Number of opinions provided under section 21 of the Code on whether or not the price sought by the railway owner in negotiation for an access agreement meets the requirements of clause 13(a) of Schedule 4	Main lines; all users
32. Number of determinations by the Regulator under clause 9 of Schedule 4	Main lines; all users
33. Number of determinations by the Regulator under clause 10 of Schedule 4	Main lines; all users
34. Number of determinations by the Regulator under clause 12 of Schedule 4	Main lines; all users

② Defined as (a) the interstate line; (b) the Leonora to Kalgoorlie to Esperance line; (c) the SW Main; and (d) the grain network.