

PERIOD - 1 July 2009 to 30 June 2010			Gascoyne Water Cooperative		Preston Valley Irrigation
CATEGORY	INDICATOR	UNIT	Gravity Irrigation	Gravity Non-Irrigation	Gravity Irrigation
SERVICES	Rural water services provided (Yes / No)	Yes/No	Yes	Yes	Yes
ASSETS	Length of unlined channels	km	0	0	0
	Length of lined channels	km	0	0	0
	Length of natural waterways	km	0	0	40
	Length of pipes in the supply network	km	36	8	0
	Total carrier length	km	36	8	40
	Number of customer service points fitted with an agency approved measurement device	No.	187	89	59
	Number of customer service points fitted with an agency approved indirect measurement device	No.	0	0	0
	Number of customer service points with no supply measurement	No.	0	0	32
CUSTOMERS	Number of customer accounts	No	2992	1068	77
	Number of customer service points with water on demand	No.	187	89	0
	Number of customer service points with water on order	No.	0	0	0
	Number of customer service points - irrigation supply	No.	187	0	91
	Number of customer service points - non-potable water supply	No.	0	89	0
	Number of remotely controlled customer service points	No.	0	0	0
	Number of locally controlled customer service points	No.	0	0	0
	Minimum notice for water delivery orders (days)	Days	n/a	n/a	n/a
	Total number of planned service interruptions	No.	3	3	0
	Total number of planned service interruptions with 5 business days notice of the interruption provided to affected customers	No.	3	3	0
	Percentage of planned service interruption with 5 business days notice of the interruption provided to affected customers.	%	100	100	-
	Percentage of customer complaints resolved within 15 business days	%	100		n/a
	Percentage of customers who, within 1 hour of reporting an emergency, were advised of the nature and timing of the action to be undertaken by the licensee	%	100		n/a
NETWORK SUPPLY	Volume of water sourced from surface water	ML	0	0	787
	Volume of water sourced from groundwater	ML	7042	131	0
	Volume of water sourced from treated wastewater	ML	0	0	0
	Volume of water sourced from other sources	ML	0	0	0
	Total supply network intake volume	ML	7042	131	787
	Total volume of water supplied at customer service points - irrigation	ML	6858	0	837
	Total volume of water supplied at customer service points - non-potable	ML	0	131	0
	Capacity of the supply network (irrigation and non-potable)	ML/day	19	0.4	50
	Total number of customers provided with non-potable water	No.	174	89	0
	Total number of customers provided with non-potable water that have received annual advice that the water supplied is not suitable for drinking	No.	174	89	0
	Percentage of customers provided with non-potable water that have received annual advice that the water supplied is not suitable for drinking	%	100	100	-
	Quality of water provided (mg/L of dissolved solids)	mg/L	460	460	457