



Notice

8 September 2025

Gas Services Information Rules Compliance

Information provision and invoice payment obligations

The Economic Regulation Authority has recently completed several compliance activities in relation to the Gas Services Information (GSI) Rules.

While overall GSI compliance levels are reasonable, the ERA has noted repeated non-compliance of Gas Market Participants (Participants) with some information provision obligations, specifically, Gas Statement of Opportunities (GSOO) and Emergency Management Facility (EMF), and invoice payment obligations. The investigations into these matters identified that Participants often failed to provide information to the Australian Energy Market Operator (AEMO) because they did not maintain up to date contact information on the WA Gas Bulletin Board (GBB). This failure resulted in undelivered information requests from AEMO.

The ERA reminds Participants of their obligations under the GSI Rules and highlights that these obligations are civil penalty provisions under the Gas Services Information Regulations 2012. Continued non-compliances with these obligations may result in the imposition of civil penalties by the ERA.

Provision of Contact Information

GSI Rule 53(1) provides that Registered Participant must provide AEMO with up to date Contact Information for publishing on the Gas Bulletin Board (GBB) and must ensure that its Contact Information is kept up to date.

Provision of information to AEMO for GSOO purposes

GSI Rule 106(1) provides that AEMO may require a Gas Market Participant to provide information for the purposes of preparation of a GSOO.

GSI Rule 106(2) provides that a Gas Market Participant must provide the information requested by the date specified by AEMO (which must be a date which AEMO considers to be reasonable, having regard to the nature and form of the information requested).

Provision of information for Emergency Management Facility

GSI Rule 97(3) provides that when EMF is activated, AEMO may request Registered Participants to provide updated EMF Information.

GSI Rule 97(4) provides that a Gas Market Participant must use reasonable endeavours to provide the information requested under this rule in the manner and form (if any) specified by AEMO, and in the time specified by AEMO (which must be reasonable in the circumstances).

Obligation to pay GSI Invoice

GSI Rule 118(1) provides that Subject to subrules (2) and (4), a Registered Shipper or Registered Production Facility Operator must pay a GSI Invoice within 10 Business Days after the receipt of the invoice, regardless of whether there is a dispute regarding the invoice under rule 120.

Civil Penalty Provisions

Non-compliance with GSI Rules 53(1), 106(2) and 118(1) can incur a civil penalty of up to \$10,000 plus a daily amount of up to \$5,000 for a first contravention, and up to \$20,000 plus a daily amount of up to \$5,000 for subsequent contraventions¹.

The ERA six-monthly [Compliance Report](#) published 31 July 2025 contains further information about GSI compliance activities undertaken by the ERA in the most recent reporting period.

Participants can find more information on their GSI obligations in the [GSI Rules](#) or on AEMO's WA [Gas Bulletin Board](#) website. If Participants are still not clear about their obligations under the GSI Rules and Procedures they should seek independent legal advice. If Participants identify any concerns with the GSI Rules, they can bring this to attention of EPWA through the appropriate [rule change process](#).

The ERA will continue to monitor GSI Rules compliance with particular focus on frequently reoccurring breaches or breaches impacting the stability of the GBB operations.

Further information

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¹ Gas Services Information Regulations 2012, r.53(1), r.106(2) and r.118(1) ([online](#))